

Queensland Earth Observation Hub

# Transforming Queensland's Disaster Resilience from Space Co-Design Workshop

# ACKNOWLEDGEMENT OF COUNTRY

I'd like to begin by acknowledging the Traditional Owners and Custodians of the land on which we meet today, the Jagera and Turrbul of Meanjin, and pay our respects to Elders past and present.

We acknowledge the many Aboriginal and Torres Strait Islander peoples who are the land's first storytellers and have made an important contribution to this land and community and continue to do so.



# AGENDA

- 9:00 am Registration, Coffee / Tea
- 9:30am Welcome from Queensland EO Hub – Gavin Kennedy, Queensland EO Hub
- 9:35am Welcome from ASII – Andy Koronios, SmartSat/ASII
- 9:45am Introduction – EO for Disaster Risk Management, Dr Mahdijeh Razeghi, University of Southern Queensland
- 10:00 am Case Study – EO in Coastal Risk Management – Dr Javier Leon, University of Sunshine Coast
- 10:15 am Case Study – Data to manage flood risk in real time – Juliette Murphy, FloodMapp
- 10:30 am Short break
- 10:45 am Workshop Setup
- 11:00 am Round 1 – Steps 1 and 2
- 12:00 pm Presentations of Problem Definition
- 12:15 pm Lunch break
- 1:00 pm Round 2 – Steps 3 and 4
- 2:00 pm Presentations from group work – Step 5
- 2:45 pm Wrap up and next steps
- 3:00 pm End





# QUEENSLAND EARTH OBSERVATION HUB

A jointly funded initiative of SmartSat and the Queensland Government through the Department of State Development, Infrastructure and Planning.

Accelerate growth of Queensland's EO industry through research/industry collaboration & commercialisation.

Generate opportunities across the Queensland EO Ecosystem.



# Qld Market Analysis



## Priorities for Queensland EO

- Data Accessibility and Open Data Initiatives
- Education and Training
- Sector Awareness and Outreach
- National and International Engagement
- Policy and Regulatory Support
- Showcasing Success Stories
- Investment in Earth Observation Infrastructure

“Partnerships and collaboration are considered to be a critical component of an effective and successful EO market”



## UNLOCKING QUEENSLAND'S POTENTIAL THROUGH EARTH OBSERVATION

MARKET STUDY RESULTS & STRATEGIC  
RECOMMENDATIONS FOR THE QUEENSLAND  
EARTH OBSERVATION HUB

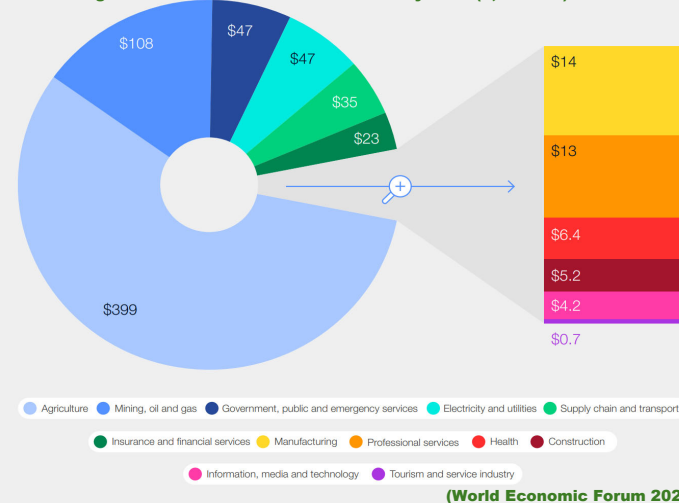


Cooperative Research  
Centres Program

# Favourable Operating Environment

In Australia - The value of the economic benefits attributable to EO were of the order of \$2.5 billion in 2020 (Deloitte Access Economics, 2021)

Potential global economic value from EO data by 2030 (\$, billions)



EO could add \$703 billion to the global economy while eliminating 2 gigatonnes of GHG emissions in 2030 (World Economic Forum 2024).

“maximising its value depends on a dramatic increase in end user adoption. Achieving that calls for resolute strategies and investments to increase awareness of what is possible with EO, encourage innovation, advance core and enabling technologies, ensure equity in access to EO insights and bridge the gap between EO data and end user solutions worldwide.” (World Economic Forum 2024)

**Growth in Australia relies on increased collaboration and uptake of Australia’s EO capabilities (Deloitte, 2019, KPMG 2020), as well as bringing the nation’s cutting-edge research capabilities to work closer and more strategically with the EO industry.**



## Overall Impact

**\$2.5 Million**

Funds Awarded

**19**

Projects Funded

**\$8 Million**

Direct Activity

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## 2025 Funding

**10**

EOIs Received

**\$500,000**

Funds Awarded

**5**

Projects Funded

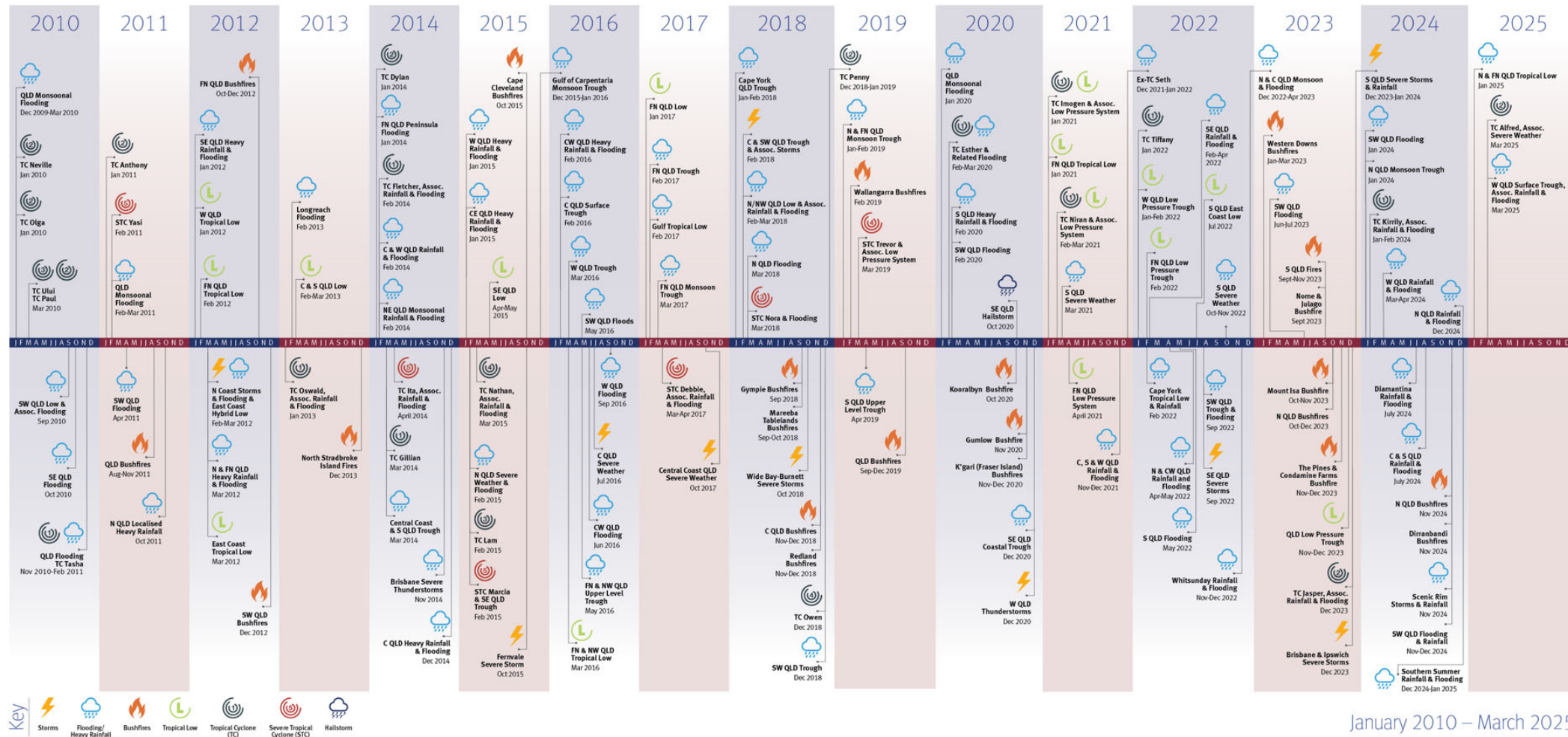
**\$934,000**

Funds Requested

**\$1.7 Million**

Direct Activity

# Natural disaster events in Queensland



January 2010 – March 2025

Image: Disaster events in Queensland  
Source: Queensland Reconstruction Authority

# QUEENSLAND EARTH OBSERVATION HUB

## TRANSFORMING QUEENSLAND'S DISASTER RESILIENCE FROM SPACE

Tuesday 9 December 2025  
9.30am to 3pm

University of Southern Queensland  
Brisbane CBD Campus  
293 Queen St, Brisbane

SMARTSAT  
COOPERATIVE RESEARCH CENTRE



We look forward to hosting you for a powerful day of ideas, innovation, collaboration and impact, where satellites meet real-world challenges in disaster management.

This **in-person hands-on** workshop will bring together emergency management professionals, researchers and industry partners to identify and prioritise opportunities for applying EO to disaster risk management in Queensland.

### Featured Speakers



**Prof. Andy Koronios**  
CEO Australasian Space  
Innovation Institute



**Juliette Murphy (CPEng,  
BEng, RPEQ)**  
CEO & Co-Founder  
FloodMapp



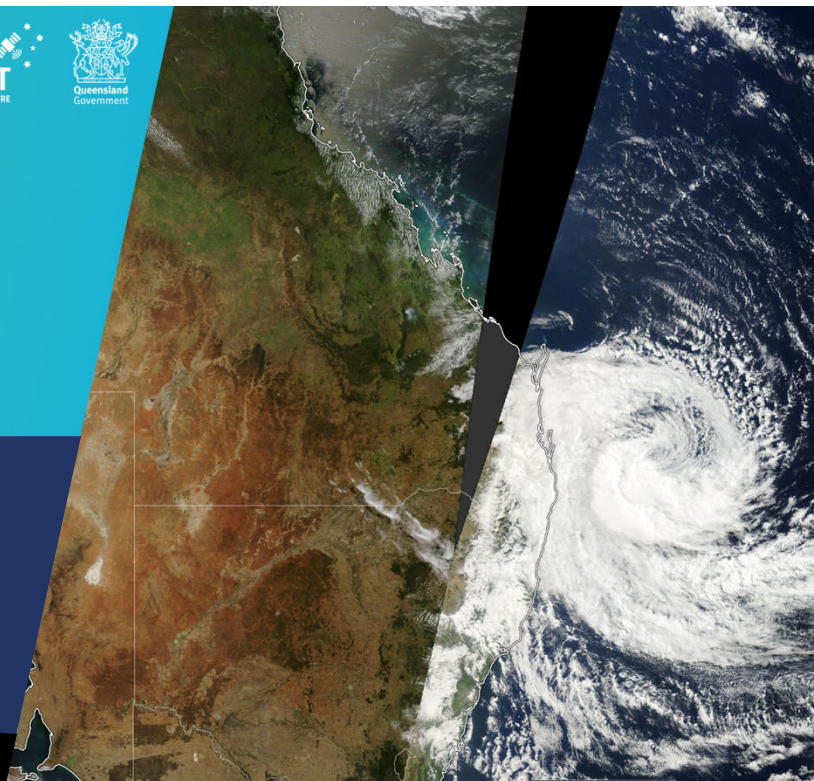
**Workshop Facilitator**  
**Gavin Kennedy**  
Queensland Earth  
Observation Hub  
Coordinator



**Dr. Mahdiyeh Razeghi**  
University of Southern  
Queensland



**Assoc. Professor Javier Leon**  
University of the Sunshine  
Coast

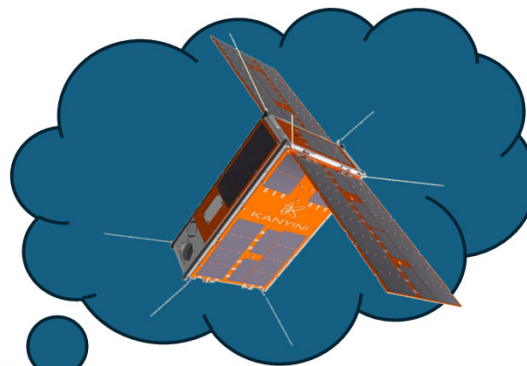


# FUNDING PATHWAYS

**Disaster Ready Fund (DRF)** is the Australian Government's flagship initiative for disaster resilience and risk reduction. The Australian Government is providing up to one billion dollars through the DRF. The funding runs over five years from 1 July 2023.

**Queensland Reconstruction Authority (QRA)** manages and coordinates Queensland's program of recovery and reconstruction funding within disaster-impacted communities, alongside disaster resilience funding programs.

**Natural Hazards Research Australia (NHRA)** is Australia's national centre for natural hazard resilience and disaster risk reduction. funded for 10 years in July 2021 as a collaborative research organisation, to address major challenges and deliver usable research and knowledge.



**Advance Queensland** focuses on supporting Queensland innovators, entrepreneurs and researchers to solve tomorrow's problems.

**The Regional University Industry Collaboration (RUIC)** program connects Queensland-based SMEs with regional universities to solve technical challenges and progress new ideas. Funded by the Queensland Government and delivered by CSIRO,

**Australia's Economic Accelerator (AEA)** is a \$1.6 billion program taking a new approach to commercialising academic research.

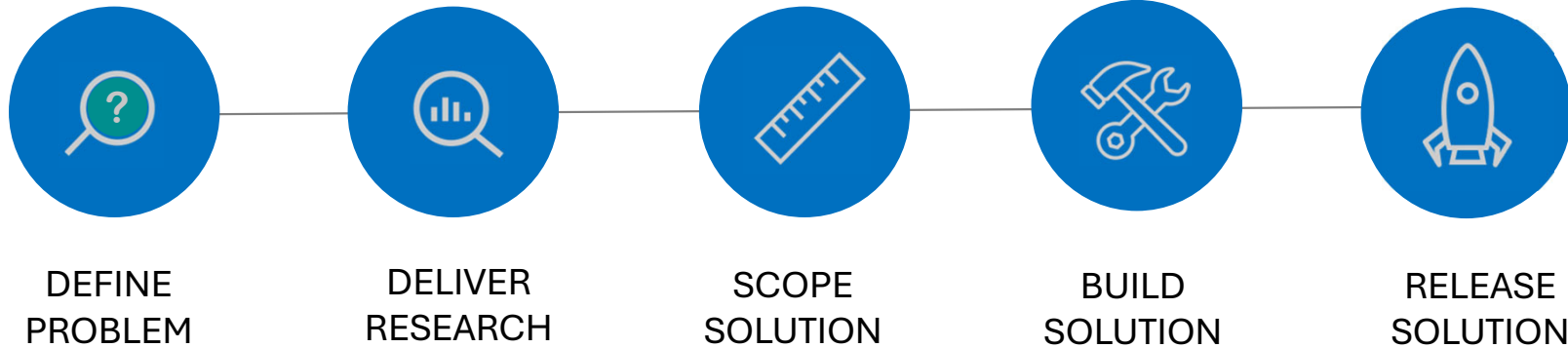
# Co-Design Workshop

INDUSTRY + R&D TEAMING  
BY DESIGN!

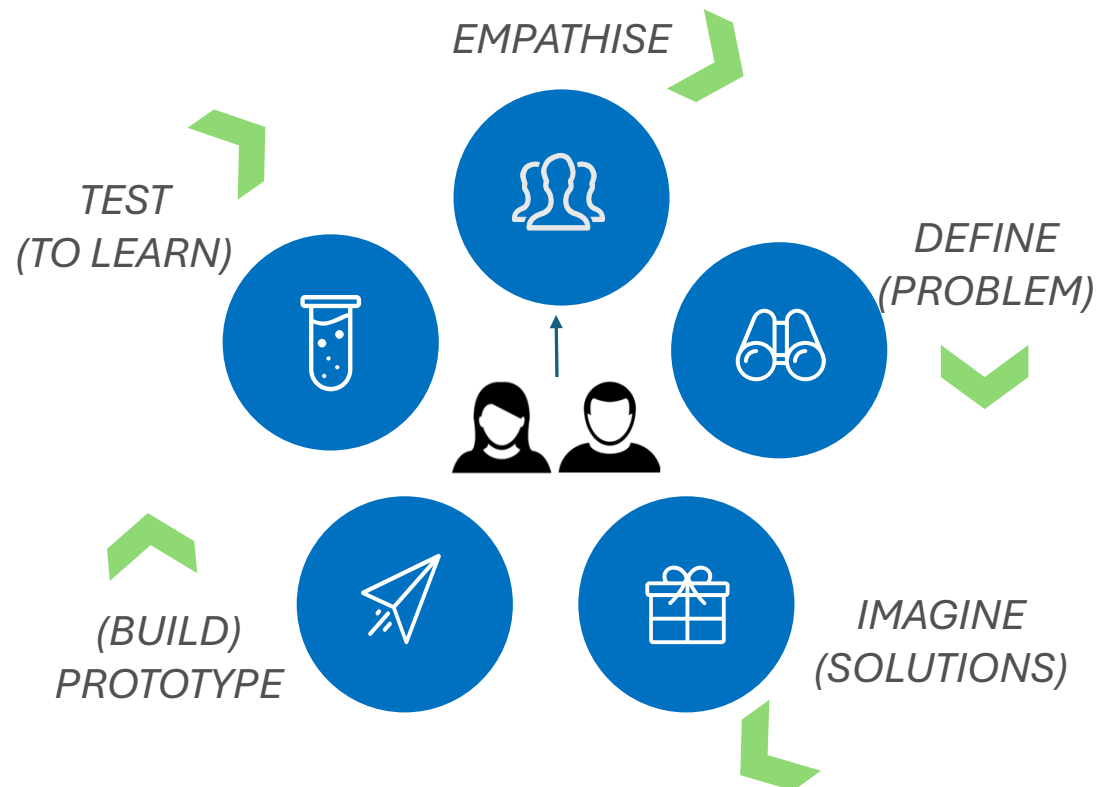


*Members of the Kanyini Mission team, including engineers from SmartSat CRC, Inovor and Myriota, load Kanyini into the Thermal and Vacuum Space Simulation chamber at the ANU*

## HOW RESEARCH PROGRAMS USUALLY BUILD SOLUTIONS



# HOW INDUSTRY + RESEARCH CAN DESIGN SOLUTIONS

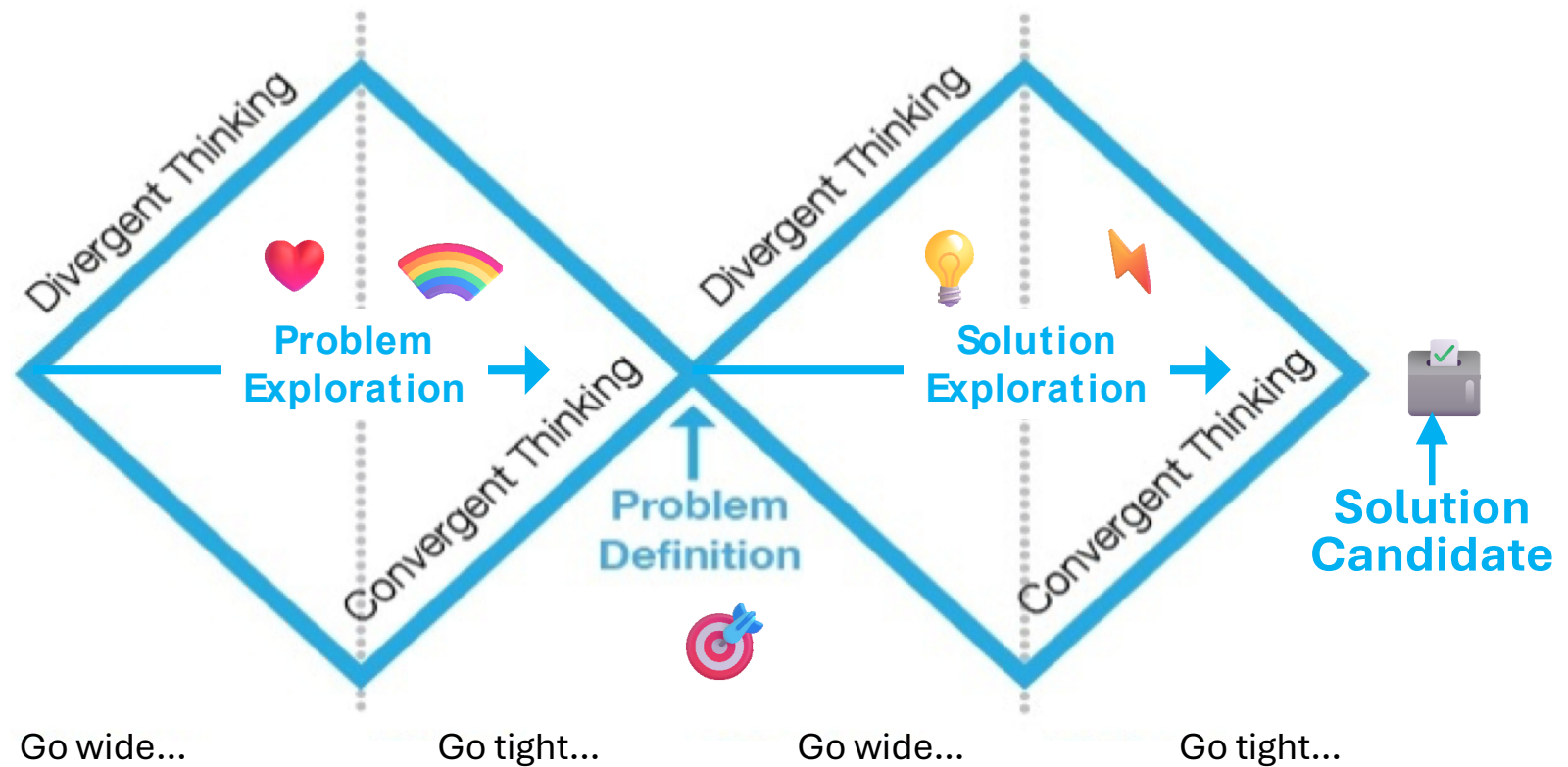


## CORE PRINCIPLE



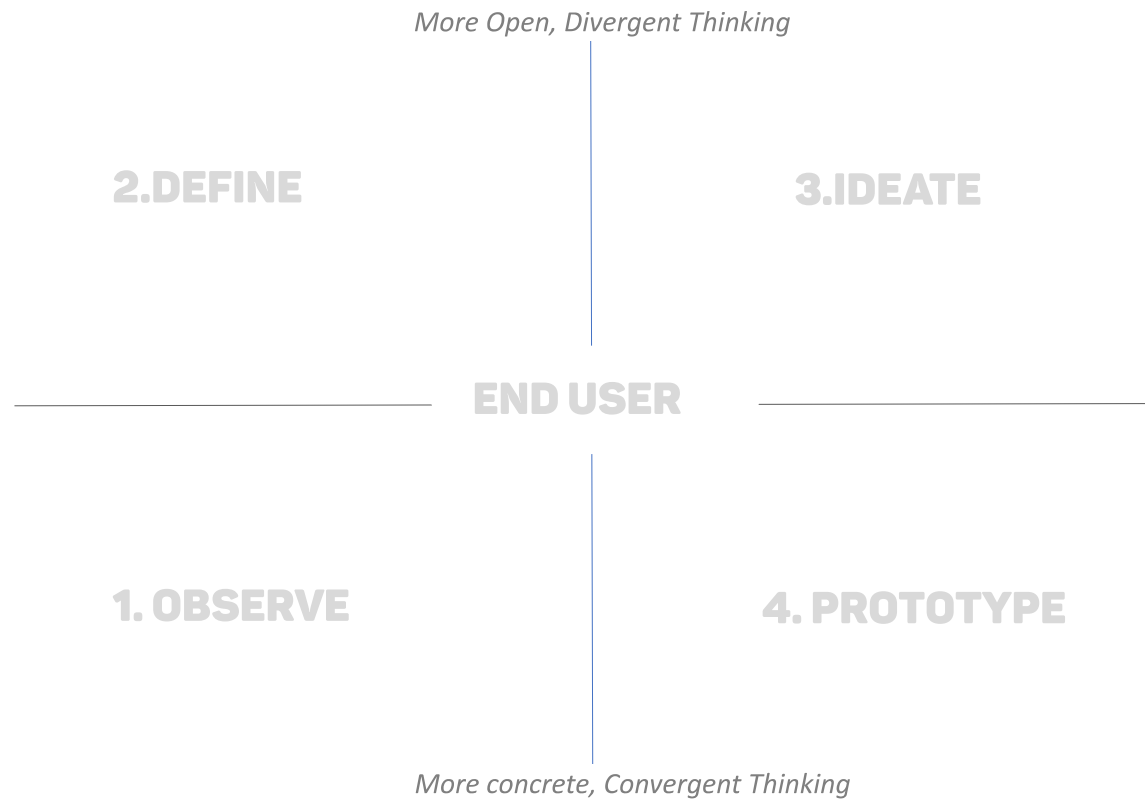
**Walk in the**  **shoes of**   **your end-user / end-customer**

# CORE APPROACH: CONVERGENT + DIVERGENT THINKING



## Tabletop Process Tool

### *Design Thinking Canvas*



Industry User / Customer Interview Tools

INDUSTRY PROBLEM DISCOVERY

WHO? END-USER: In their own words, how do they describe themselves?	WHAT? PROBLEM: What did they say their biggest problems were? How often did they occur?	HOW? RESPONSE: What actions did they take? How often? How badly do they need the problem solved?	WHY? INSIGHTS: What did you hear that you hadn't thought of? What features did you think of that could meet their needs?

Use this to document the problem

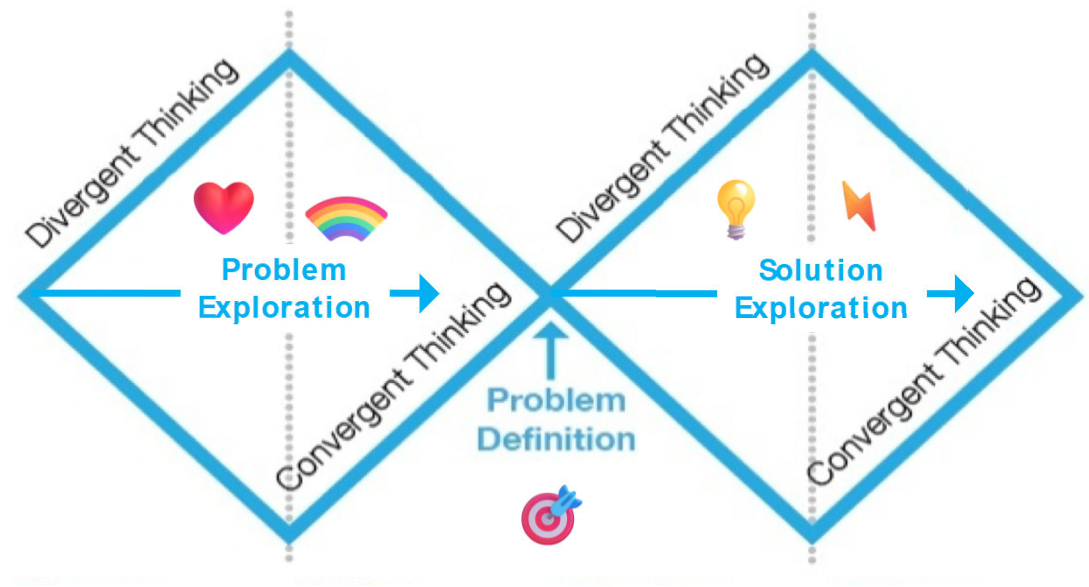
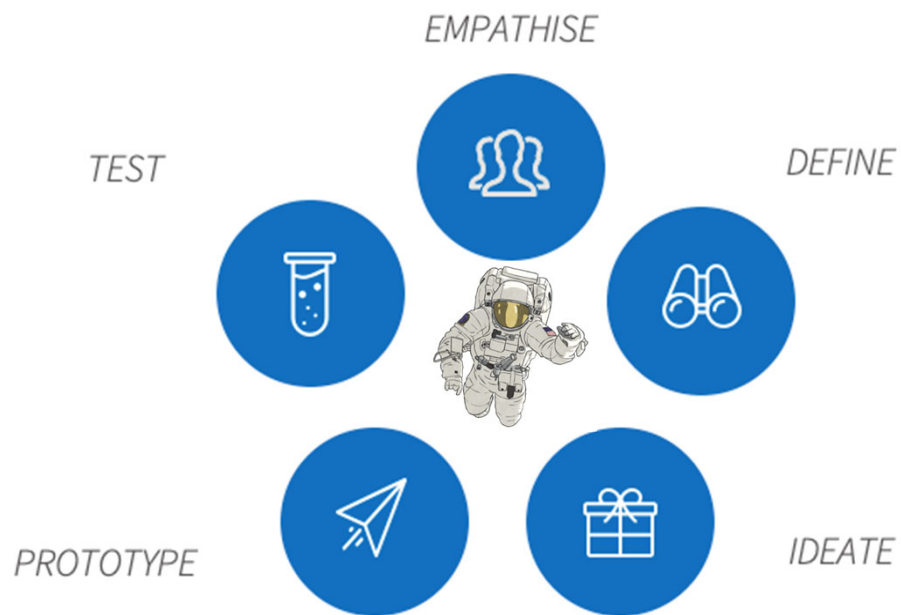
CUSTOMER EXPERIENCE (CX) JOURNEY MAPPING TOOL

STARTING SCENARIO	INCITING INCIDENT	NEXT STEP	NEXT STEP
NEXT STEP	NEXT STEP	NEXT STEP	RESOLUTION

Option for storyboarding the solution

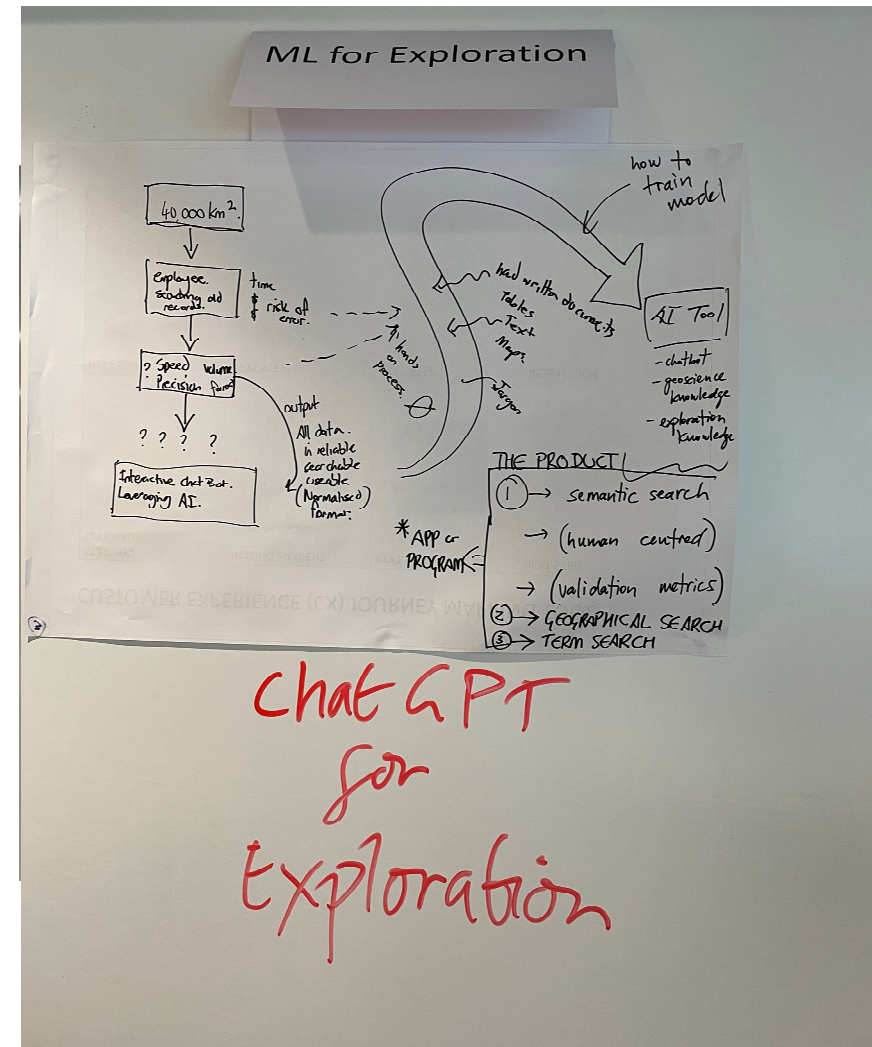
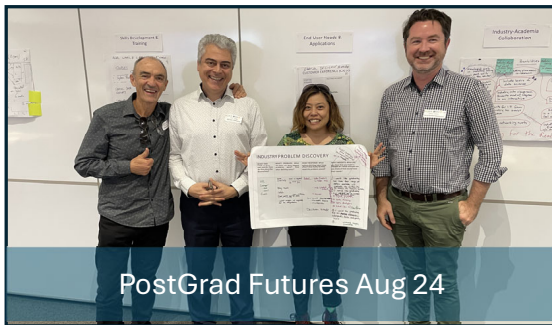
## Introduction to design

# HOW WE DESIGN SOLUTIONS



## Introduction to design

# WHAT DOES THIS LOOK LIKE?



# Disaster Resilience Challenge Co-Design Workshop

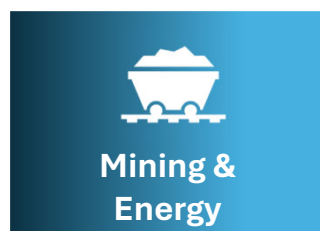
R&D +  
GOVT+INDUSTRY  
TEAMING  
BY DESIGN!

*Let's do this!*



# KEY STAKEHOLDERS

- Research & Innovation – Universities and Institutions
- Integrators/Suppliers – EO, Space and Geospatial Companies
- Government – Funders, policy makers, facilitators and procurers/users.
- Market Sectors – Users and beneficiaries of EO and space technologies



# EARTH OBSERVATION STACK



## END USER

- User of data & insights
- Monitor, evaluate, decide



## APPLICATION/SOLUTION

- Visualisation
- Platform / Infrastructure
- Decision-support tools
- Dissemination



## Intelligence, expertise And interpretation

- Interpretation
- Validation
- Actionable insights



## DATA PROCESSING, ANALYSIS AND INTEGRATION

- Data Preprocessing
- Data Integration and fusion
- Data Transformation
- Data Analysis (incl AI/ML)



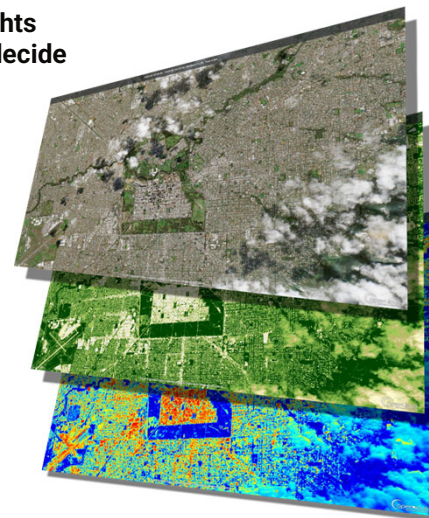
## PLATFORM INFRASTRUCTURE AND SERVICES

- Data aggregation
- Compute and Storage Infrastructure
- Data Access



## DATA ACQUISITION

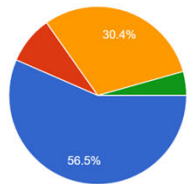
- Design, Build, Launch Sensors
- Collect and Transmit Data



Source: Fabrice Marre, SmartSat CRC

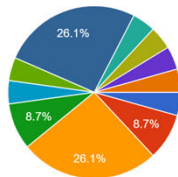
## THEMES

23 responses



- Government
- Research
- Industry
- Nonprofit or social enterprise

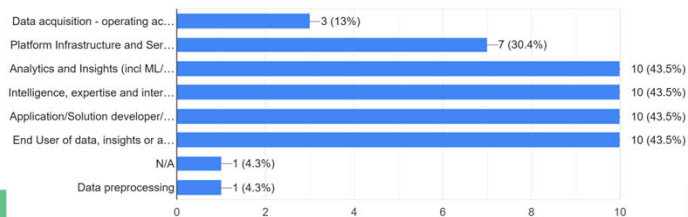
23 responses



- Agriculture, Fisheries and Forestry
- Mining and Energy Resources
- Health, Public Safety & Emergency M...
- Climate and Environment
- Banking, Finance and Insurance
- Utilities and Telecommunications
- Infrastructure, Transport and Develop...
- Defence, Security (e.g. border securit...

▲ 1/2 ▼

23 responses



## Your Design Challenge

# THEMES

### Data & digital platforms

Data infrastructure, data pipelines, standards, interoperability, dashboards.

### Risk & resilience planning

Hazard layers, scenario modelling, exposure analysis, resilience metrics.

### Operational situational awareness

Rapid damage mapping, access route visibility, event monitoring, communications.

### Early warning

Forecast driven event mapping, predictive modelling, weather tracking, fuel analysis, upstream analysis.

### Workforce capacity & capability

Recruitment, training, workflows, integration of EO into operations.

### Catchment & Natural Environment Management

Vegetation condition, slope/erosion risk, water quality, land degradation, habitat impacts, environmental recovery monitoring.

### Coastal Hazards & Shoreline Change

Coastal change detection, storm surge impacts, shoreline mapping, sediment plumes, mangrove and dune monitoring.

### Rural & Regional Economic Resilience

Agriculture & mining risks, data for remote regions, land condition assessment, and early indicators of economic disruption.

### Community impact & recovery

Damage assessment, debris mapping, environmental health indicators.

### Automation, AI & Advanced Analytics

Machine learning for damage detection, automated hazard mapping, object-based analysis, cloud-native formats & processing.

### Infrastructure & asset resilience

Asset exposure mapping, outage detection, lifeline route analysis.

Your Design Challenge

# MEET YOUR SECTOR LEADS



Image source: <https://www.nema.gov.au/>

## Your Design Challenge

# SECTOR LEADS: PICK A THEME!



Image source: <https://www.fire.qld.gov.au/>

Early Warning

Infrastructure &  
Asset Resilience

Community Impact &  
Recovery

Data & Digital Platforms

Workforce Capacity &  
Capability

Coastal Hazards &  
Shoreline Change

Situational  
Awareness

Risk & Resilience  
Planning

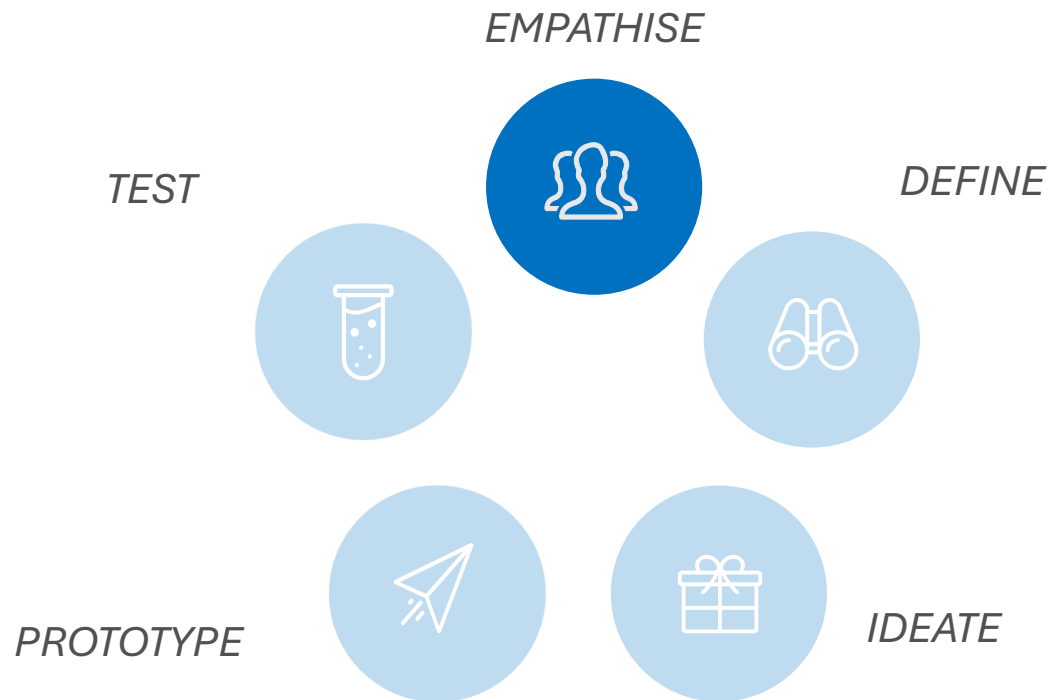
Rural & Regional  
Economic Resilience

Natural Environment  
Management

Automation, AI &  
Advanced Analytics

## Your design challenge

# Step 1: Empathise – Interview your sector lead



**Time:** 20 mins total

**To-do:** 1) As a table, interview your industry partner for 20 mins

2) Ask engaging questions that will help you understand their motivations and problems / opportunities within your selected theme

3) **Use supplied tools to capture insights**, ensure everyone can see & participate!

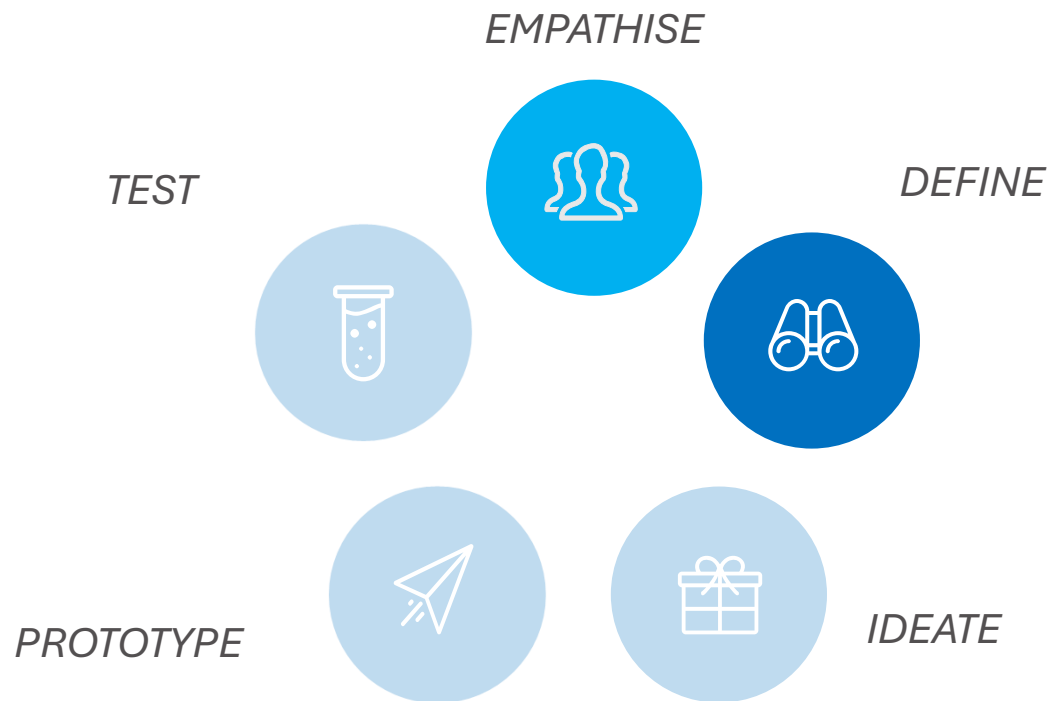
**Tips:** Ask what they do (not what they want)

Ask open questions and invite stories

Be curious to uncover pains and gains

## Your design challenge

# Step 2: Define - use observations to define their problem



**Time:** 20 mins

**To-do:** 1) Review your interview notes as a group (5 mins)  
2) **Discuss the top 3 observations** (10 mins)  
3) Define your customer problem via a problem statement - see below (5 mins)

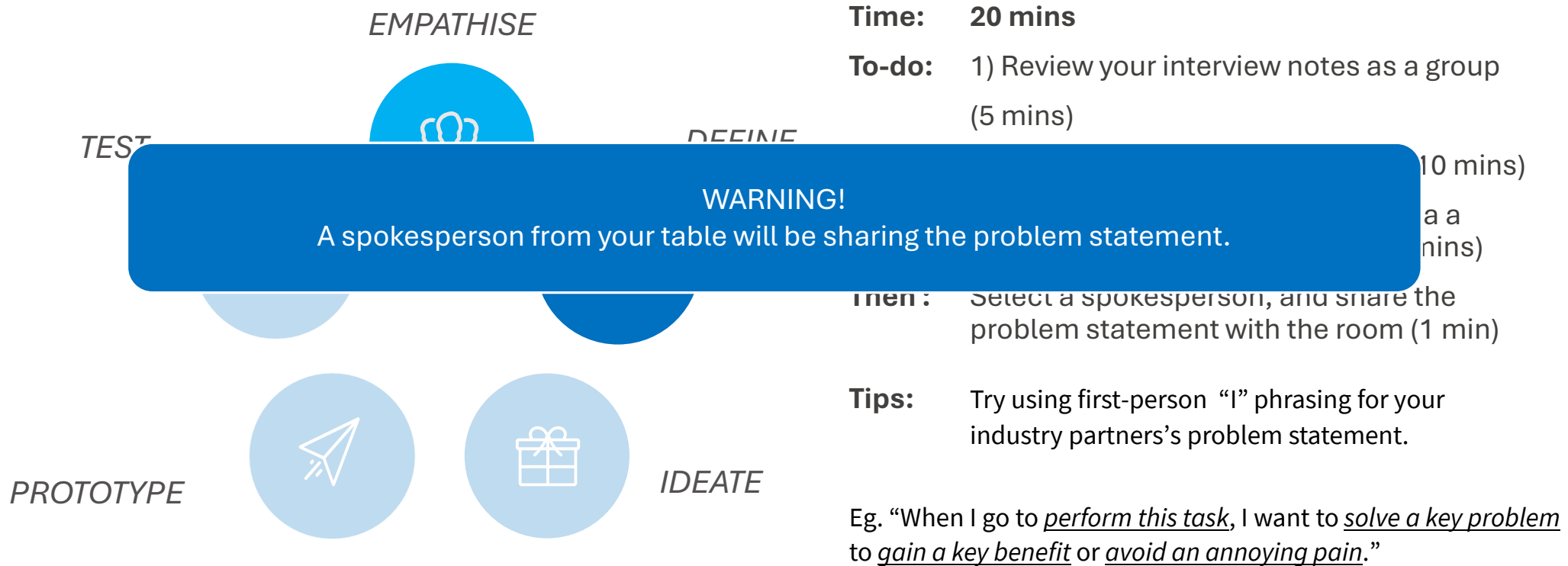
**Then :** Select a spokesperson, and share the problem statement with the room (1 min)

**Tips:** Try using first-person “I” phrasing for your industry partners’ problem statement.

Eg. “When I go to perform this task, I want to solve a key problem to gain a key benefit or avoid an annoying pain.”

## Your design challenge

# Step 2: Define - use observations to define their problem



## Your design challenge

# Present the Problems

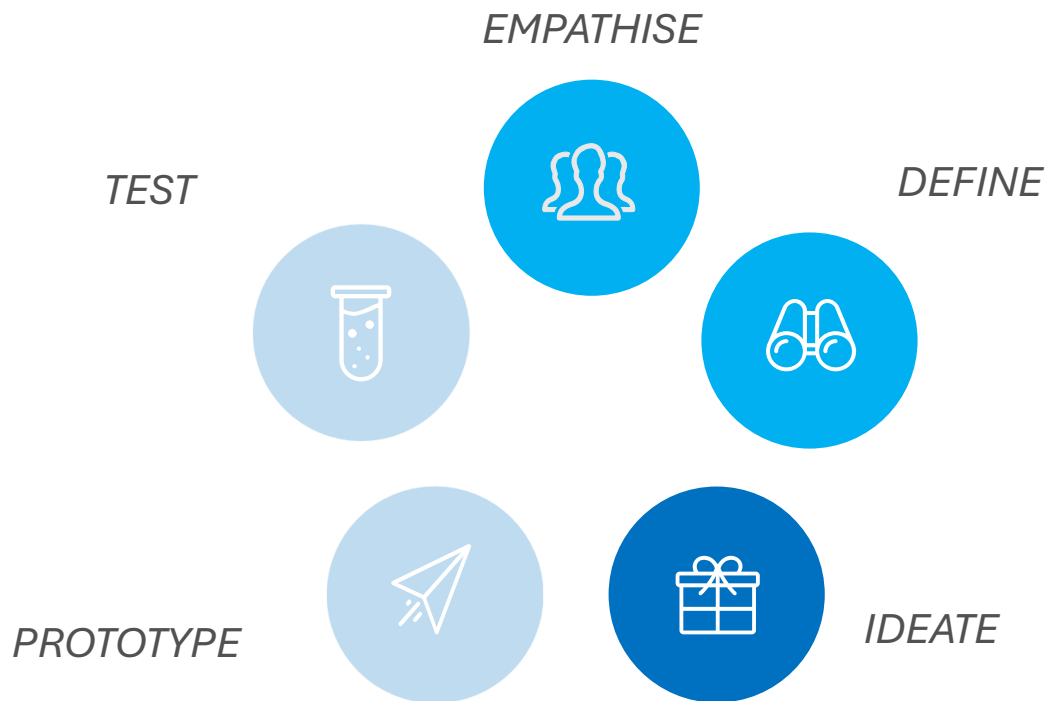
INDUSTRY PROBLEM DISCOVERY			
WHO? END-USER: In their own words, how do they describe themselves?	WHAT? PROBLEM: What did they say their biggest problems were? How often did they occur?	HOW? RESPONSE: What actions did they take? How often? How badly do they need the problem solved?	WHY? INSIGHTS: What did you hear that you hadn't thought of? What features did you think of that could meet their needs?

Select a spokesperson, and share the problem statement with the room (1 min each)

# Lunch Break

## Your design challenge

# Step 3: Ideate - imagine lots of different solutions



**Time:** 20 mins total

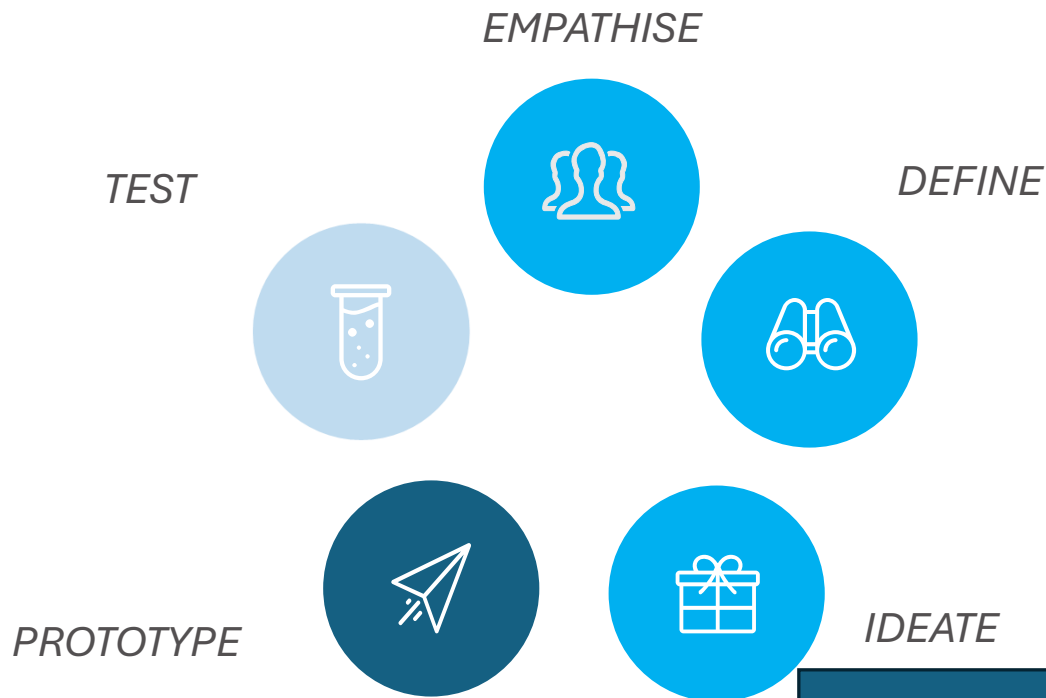
- To-do:**
- 1) Brainstorm solution ideas individually (5 mins)
  - 2) Share each persons ideas with others in your group (5 mins)
  - 3) Discuss, and vote for the most promising (5 mins)

**Tips:** Establishing leaders/product owners helps manage the process

Try drawing your solution as a cartoon

## Your design challenge

# Step 4: Select, and Prototype one idea to make it real



**Time:** 20 mins total

**To-do:** 1) Plan out your storyboard (5 mins)  
2) Sketch your idea on 5-6 panels (15 mins)

**Tips:** Design from your *customer's perspective*

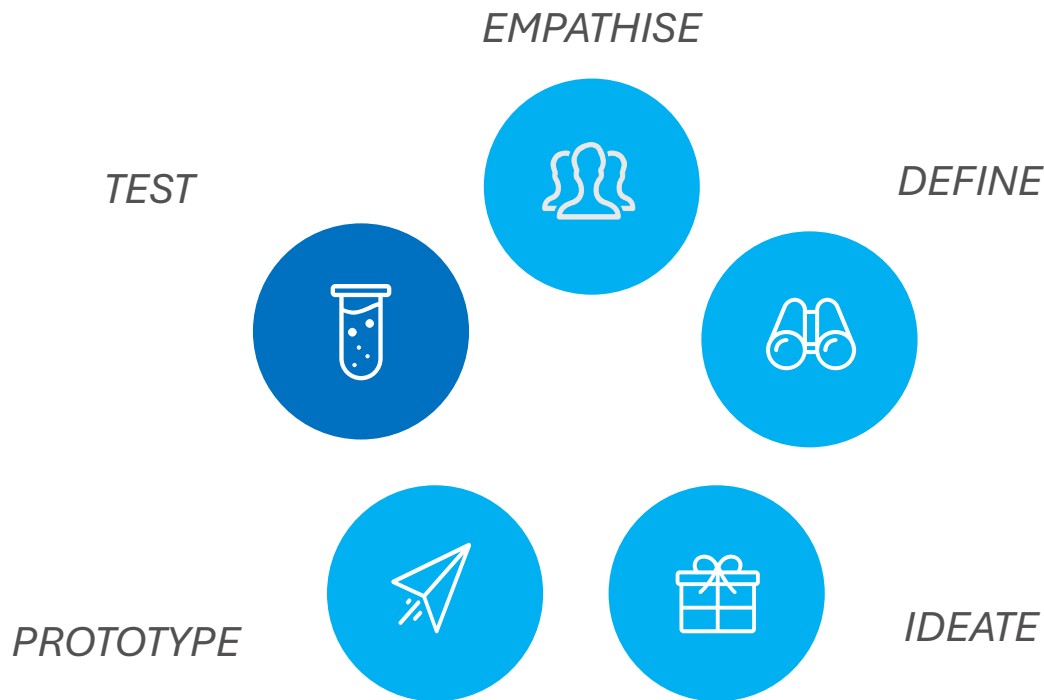
Show how your solution's chosen features solve their problem

## Name your product!

Your design challenge

## Step 5: Test – Pitch your prototype Storyboard

**Time:** 40 mins total (T+80)



- To-do:**
- 1) Each group elects two to present their prototype story board and pitches
    - their industry partner and their goal
    - their problem statement
    - the group's chosen solution
  - 2) All groups then vote (perhaps using stickers? on their favourite solution. Discuss the results!

- Tips:**
- Keep energy high!
  - Put yourself in the customer's shoes
  - What worked well? What could be better?
  - What ideas could be built on prototype?

## Your design challenge

# Reflection

- 1) How did engaging with customers influence your problem and/or solution?
- 2) What was it like showing rushed and unfinished work to a stranger?
- 3) How did pace feel - quick, iterative - relative to how you normally work?
- 4) Where would you spend more time - empathy, defining, ideating, prototyping or testing?



Reflection

Who have you met?

What are your next steps?

What are our next steps?



# Thanks



Join the LinkedIn Community Group



[www.smartsatcrc.com](http://www.smartsatcrc.com)

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